

## iCourt Portal

# Public Quick Guide for Online Payments

Online payments are available for most cases in the counties that have transitioned to the iCourt Portal. Please read through this entire guide to better understand the steps for making online payments.

Online payments can be made for the following types of cases:

- Infractions
- Payable Misdemeanors
- Juvenile cases, Misdemeanors, and Felony once the initial appearance has been made and the court fees have been assessed

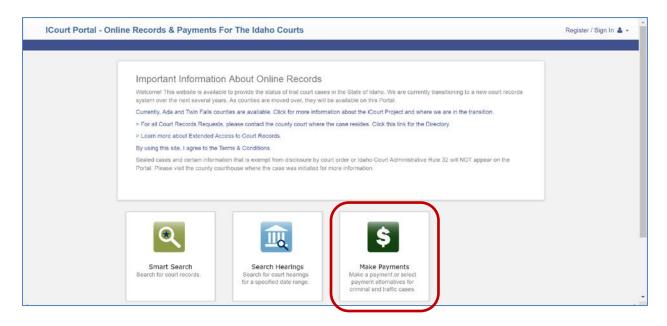
Online payments cannot be made in the following situations:

- Cases "In Collection" status
- Cases with a mandatory court appearance, where the appearance has not yet been made
- Sealed cases

#### Step by Step instructions for making an online payment

### Step (1) - Go to the Portal and Select "Make Payments"

Go to the iCourt Portal at: <a href="https://mycourts.idaho.gov/">https://mycourts.idaho.gov/</a> and click on "Make Payments".



### Step 2 - Select How You Want to Look up Your Case

There are several options for looking up a case to make a payment on:



#### Select how you want to look up your case:

- **Summons Number** –This field can be used to look up a case by *Citation Number*.
- Case Number Enter the entire case number. You can enter it with or without dashes. For example: CR-01-2016-1234 or CR0120161234 or CR-MD-2016-1234 or CRMD20161234
- Party Name Last Name, First Name, and Date of Birth are required
- **Business Name** The business name must be entered exactly as it appears on the case. If there's a question about spelling, you are encouraged to use a wildcard\* search using a portion of the business name and an asterisk\* (the wildcard) to search for all possibilities beyond that asterisk. For example, for Walmart, enter Wal\* for all possible entries of: Wal Mart, Wal-Mart, or Walmart, etc.
- **Driver's License** The user must enter the issuing State and Driver's License Number. This search option is only available if the Driver's License number was entered on the case.

Once you've selected how you want to look-up the case and have entered the search criteria, the steps for making an online single payoff or payment on an established payment plan are below.

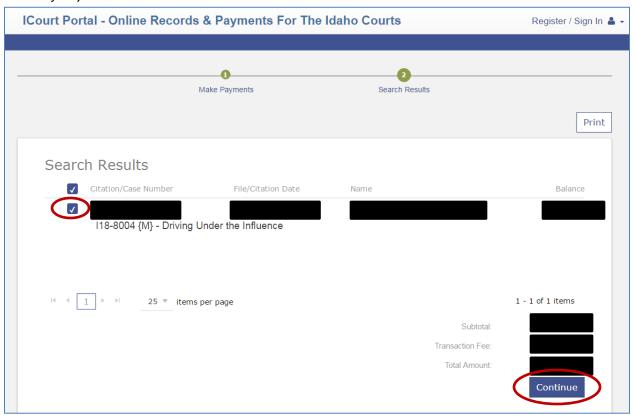
#### Step 3 - Verify You Are Making a Payment on the Correct Case

First, you'll be asked to verify the case you want to make a payment on. You will be shown the **Citation/Case Number**, **File/Citation Date**, **Name**, **and Balance** on the case:



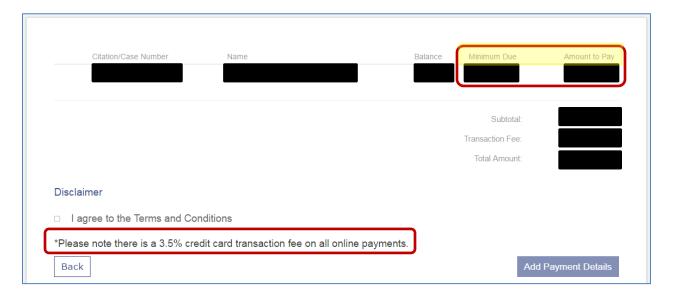
If this is the correct case, you must check the box next to the citation/case number and click Continue.

Note: If you are making a payment on an established payment plan, your payment amount will be shown on the screen after you click "Continue":



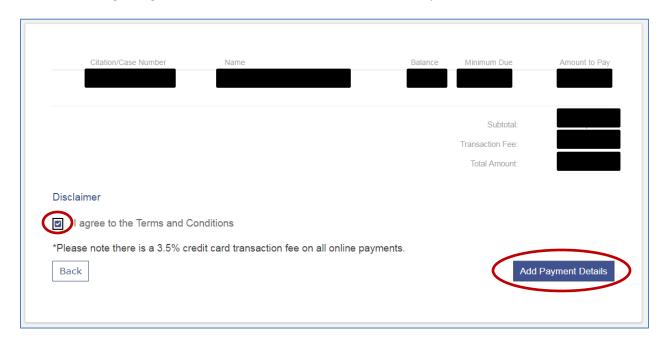
### Step 4 - Enter the Payment Amount (if Making a Payment on a Payment Plan)

The following screen is where you will be presented with the option to enter the payment amount for accounts on an established payment plan. By default, the "Amount to Pay" has the full balance due. However, the "Minimum Due" column, should provide you with your agreed upon payment amount if you're making a payment on an established payment plan. This amount should be entered in the "Amount to Pay" field. Changing the Amount to Pay to the correct payment amount will also adjust the transaction fee. The transaction fee is a 3.5% credit card processing fee.



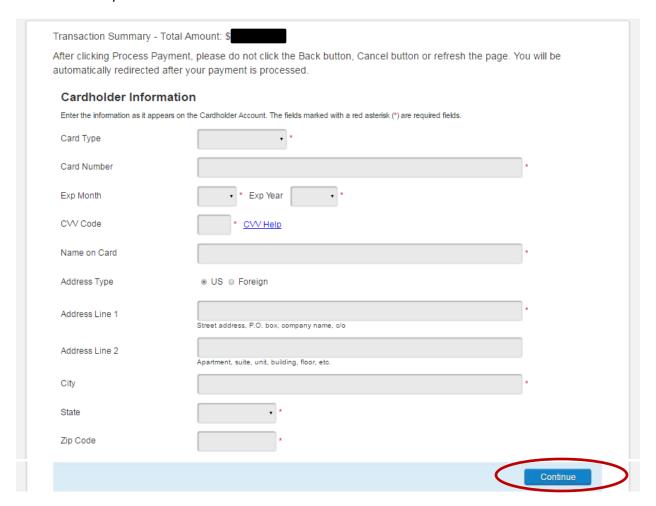
## Step 5 - Agree to Terms and Continue to Payment Details

Once the Amount to Pay has been adjusted (if necessary) and you are ready to enter your payment method, you must check the box agreeing to the Terms and Conditions and click Add Payment Details.



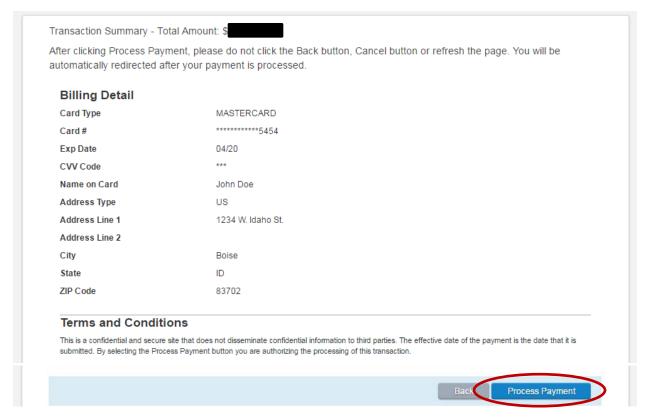
## Step 6 - Enter Payment Details

You must enter your credit card information and click "Continue":



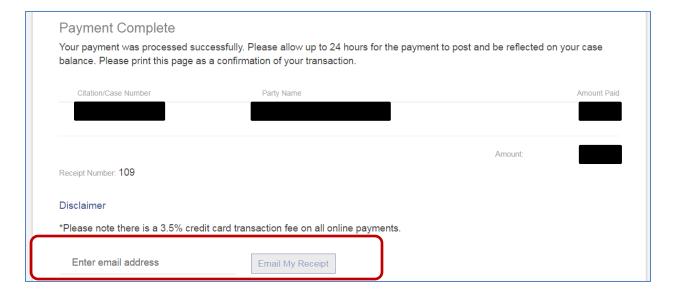
### Step 7 - Review and Submit

Review the information and Process Payment:



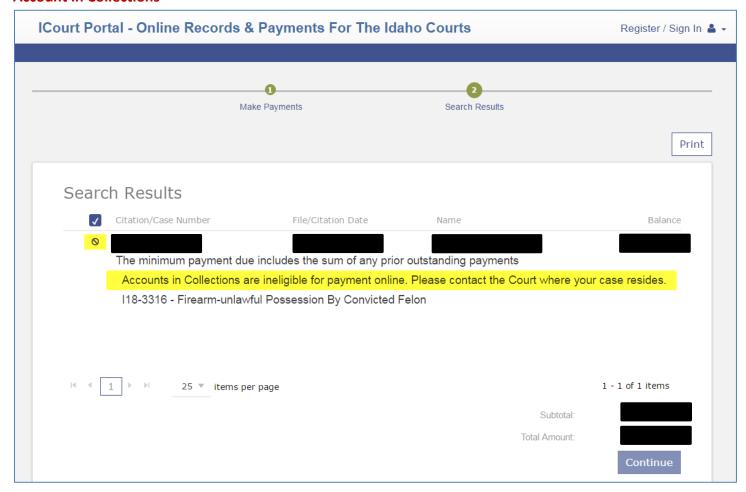
## Step 8 - Receive Confirmation & Email Yourself a Receipt

The payment is complete and you have the option of emailing the receipt to an email address.



#### What you will see if your account is ineligible for online payment:

#### **Account in Collections-**



Mandatory Court Appearance, when the initial appearance has not yet been made and fees have not yet been assessed to the case-

